

## **SHIPPING POLICY**

### SHIPPING IN GREECE

We offer free shipping on all orders within Greece.

Most of our orders are shipped within two to three business days from ordering (Monday to Friday excluding holidays) and are sent to our customers via the courier company Elta courier within 5-7 working days from ordering, depending on the destination. For some remote areas or island destinations the delivery time can be extended by 24 or 48 hours, but rest assured we work our hardest to get you your order as quickly as possible and sometimes earlier and sooner than you expected.

### **INTERNATIONAL SHIPPING**

#### EUROPEAN SHIPPING

Most of our orders are sent to our customers via the courier company Elta courier within 7-10 working days from ordering (Monday to Friday excluding holidays), depending on the destination. For some European countries the delivery time can be extended by 24 or 48 hours, but rest assured we work our hardest to get you your order as quickly as possible and sometimes earlier and sooner than you expected. Shipping cost is being calculated by the weight of the order.

#### OUTSIDE THE EUROPEAN UNION

Most of our orders are sent to our customers via the courier company Elta courier within 10-14 working days from ordering (Monday to Friday excluding holidays), depending on the destination. For some countries the delivery time can be extended by 24 or 48 hours, but rest assured we work our hardest to get you your order as quickly as possible and sometimes earlier and sooner than you expected. Shipping cost is being calculated by the weight of the order.

Please note that in some countries, there may be extra charges arising out of import duties, exchange, customs clearance or other special charges for which the company assumes no responsibility and cannot provide an estimate of what they may be. These charges must be paid by the recipient of the parcel. Customs policies vary widely from country to country, please contact your local customs office for further information.

Please make sure your shipping address is correct. After an order has been delivered to the correct shipping address, we cannot be held responsible for lost or stolen packages.

Once an order has left our offices, it is in the care of Greek Post and your local postal service. Katerine Velissaratou is not liable for any errors made by these services or for any items damaged during the opening of your parcel.

Please note we do not process or ship on weekends or national holidays.

*Thank you for choosing us!!!*